By demonstrating the four Leader Behaviors, Cleveland Clinic leaders live the mission, vision, and values of our organization.

- I am a brave agent of continuously improving healthcare.
- I lead through change.
- I believe in the power of every one of us, united.
- I develop myself & others.
- I know the strength of the individual is the strength of the group.
- I demonstrate character & integrity.
A leader is agile and adapts to the goals we share under One Cleveland Clinic. We commit to transparent outcomes and act with courage—owning our accountability. Together, we’re poised and ready to lead the charge; to set the example in healthcare transformation on a global scale.
A leader shows appreciation for each caregiver’s individual contributions, skills and viewpoints. We connect their work to our mission and guide everyone to collaborate across disciplines under this unified purpose—all teams acting as One Cleveland Clinic. Through clear communication and unwavering resilience we will innovate, solve problems and provide an exceptional patient experience.
A leader creates a learning environment that opens all caregivers to new skills and capabilities that drive world-class care. We inspire and uplift our teams with a commitment to their professional growth and development. We set the example for lifelong learning by continuing to grow into our own leadership roles.
A leader is compassionate and actively listens, communicating from the heart. We draw on our experiences to guide the team with honesty, clarity and mutual respect at every interaction. When we truly walk the talk, our credibility is beyond reproach.